yzeecall

PRODUCT INTRODUCTION · 2026

More sales. Same agents.

The smarter, AI-powered dialer that routes every prospect to the agent most likely to convert — so your team closes more deals without making more calls.



YZEECALL.COM

MEASURED ACROSS 700,000+ CALLS A MONTH

By the numbers.

65%

More revenue in 3 months

Average uplift after switching to the Yzeecall Power Dialer.

85%

Higher reachability

Calls protected from spam filters and blacklisting by our intelligent algorithm.

100%

Call coverage

Every call transcribed and scored by AI. No sampling, no blind spots.

— THE GAME-CHANGER

Smart call distribution.

Our AI studies every agent's past calls — skills, close rates, product fit — then power-dials each lead to the person most likely to convert them. No manual list-splitting.

01 · Agents analysed

Tone, objection handling and which offers land, learned from thousands of prior calls.

02 · Leads scored

Every lead is matched against every available agent for the best conversion fit.

03 · Calls connected

The dialer connects the lead the instant that agent is free.

96% match

Churn lead routed to Lena Hartmann, churn specialist, in 0.4 seconds.

— WHAT YZEECALL IS

One platform, four jobs.

Stop stitching tools together. Yzeecall combines every layer of outbound — from the first dial to the last performance review — into a single, integrated product.

- **DL** Power dialer
- **CR** CRM & campaigns
- **AI** Conversation intelligence
- **PM** Performance management

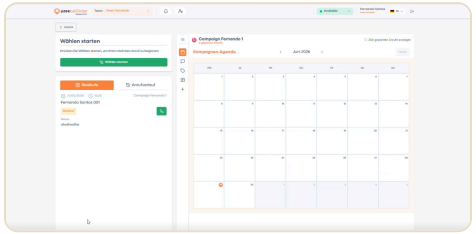


PRODUCT HIGHLIGHTS

See it in action.

POWER DIALER

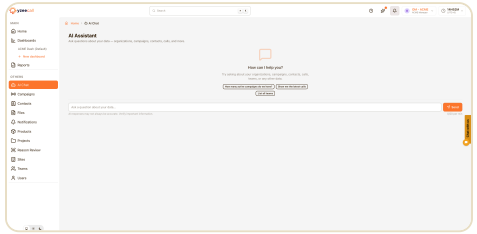
Agents dial. AI does the rest.



The next best lead connects the moment an agent frees up. Voicemail skipped automatically.

AI ASSISTANT

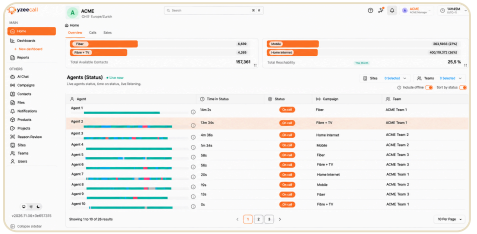
Ask your data anything.



Plain-language questions answered from your live calls, contacts and teams.

LIVE FLOOR VIEW

See every agent, live.



Status and live conversations across sites — listen in or whisper-coach instantly.

— DESIGNED AROUND FOUR CONSTANTS

The four pillars.

01

Cloud-based.

No installs. Browser or app, on iOS and Android. Guided video onboarding — no classroom required.

02

Secure.

Architected so data theft is structurally impossible. Customer data masked by default. GDPR & CCPA built in — not bolted on.

03

Integrated.

Bring your own SIP trunk — or pool ours across 160+ countries for better per-minute rates. Built-in fail-safety.

04

Efficient.

Automated call balancing, intelligent campaign-to-agent allocation, lead waste prevention, and analytics that close the loop.

100%

— CONVERSATION INTELLIGENCE

Every call. Analysed.

Traditional quality management samples a few percent of calls. Yzeecall replaces that with continuous, automatic analysis of every single conversation — for every agent, on every plan.

— WHAT EVERY CONVERSATION PRODUCES

Inside the AI engine.

Transcription, scoring, sentiment and coaching — generated automatically after every call, attached to every record.

Call summaries
A written recap of what was discussed, agreed, and committed to.

Quality scores
A standardised score for how well the conversation was handled.

Sentiment
Emotional tone of the prospect across the duration of the call.

Rule adherence
Whether the agent followed required scripts and compliance checks.

Talk / listen
How much the agent spoke versus the prospect — a leading indicator.

Coaching tips
Data-backed suggestions for the next call, sent before it happens.

Training plans
Broader development recommendations for individuals and teams.

Smart notes
Auto-generated notes saved to the call record, no typing required.

CALLING, ROUTING, RECOVERING

Inside the dialer.

01 **Power & predictive dialing**

Auto-dials the next contact the moment an agent is free; predictive mode dials many and only connects answered calls.

02 **Intelligent number switching**

Rotates caller IDs and uses local numbers to lift answer rates — with anti-spam protection built in.

03 **Voicemail detection**

Skips voicemail automatically. Agents never burn a second waiting for the beep.

04 **Contact preview**

The full contact record surfaces a beat before the call connects — context, in time to use it.

05 **Skill-based allocation**

Smart call distribution routes each prospect to the agent most likely to convert.

06 **Callback & qualification**

Automatic callback management plus auto-classification of every call outcome — no manual disposition.

— FROM LIST TO OUTCOME

Run the operation.

LEADS

Lead management.

Bulk upload contact lists and manage inventory in one view.

Lead preservation stops good prospects being burned on bad campaigns.

Forecast tools predict pipeline volume before you commit a team.

CAMPAIGNS

Campaign control.

Standard & custom templates for repeatable launches.

One-click duplication for scaling a winning script across markets.

In-platform translations — run multi-language campaigns without leaving Yzeecall.

ANALYTICS

Analytics & ROI.

Live dashboards show agent and team activity in real time.

Free-text queries let managers ask questions of the data in plain language.

Automated ROI tuning recommends team-size and allocation changes.

ENTERPRISE PLAN

Multi-tenant at scale.

For organisations running outbound on behalf of multiple clients or across multiple locations — one platform, uniform KPIs, real-time benchmarking.

Multi-client & multi-location

Manage every tenant and site from a single instance, with isolated data.

Uniform KPIs

Defined and measured the same way everywhere — no apples-to-pears.

Live benchmarking

Compare team and tenant performance in real time, not at month-end.

ROI-based allocation

Route call volume to the site or tenant best positioned to convert it.

SWISS ENGINEERING, BY DEFAULT

Trusted by design.

Privacy isn't a paid add-on. Data is masked across the platform, the architecture makes theft structurally impossible, and compliance is built in — not bolted on.

GDPR · CCPA · Data masking · Cloud backup · SIP-trunk ready · Role & access mgmt · API + webhooks

> Reachability went from a *problem* to a strategy. Yzeecall is now the core of how we sell.
>
> **SARAH THOMPSON**
> Call Center Client

NO ADD-ONS, EVER

Plans for every team.

Every feature included on every plan. Plans differ only in seats, credits and support. Introductory prices, locked for 12 months. Prices in USD, excl. VAT.

PAY AS YOU GO

$0 /agent · month

Free forever · no credit card

- All features, unlimited
- 10,000 credits to get started
- Chat & email support, 8h/day

For teams trying outbound at the smallest possible risk.

MOST POPULAR

PROFESSIONAL

$79 /agent · month

Annual plan · **$99/mo** on monthly billing

5 + agents.

- 2,000 credits / agent / month
- 20% off minutes & AI tokens
- Support: chat, email & phone
- Direct debit or credit card

For growing outbound teams scaling beyond a single squad.

ENTERPRISE

$188 /agent · month

Annual plan · **$235/mo** on monthly billing

50 + agents.

- 5,000 credits / agent / month
- 30% off minutes & AI tokens
- Account manager · 24h SLA
- Optional SIP trunk (BYO telephony)

For enterprise call centers and multi-tenant operations.

ONE BALANCE

How credits work.

Spend credits on call minutes or AI tokens, and top up any time. The bigger the plan, the further they go.

Example: calling the US, 1,000 credits get you…

PAY AS YOU GO

100 min

10 credits per minute

PROFESSIONAL

125 min

8 credits per minute · 20% off

ENTERPRISE

≈143 min

7 credits per minute · 30% off

160+ countries

Credits per minute vary by country. Enterprise can bring its own SIP trunk.

— THE YZEECALL DIFFERENCE

Why teams switch.

OUTCOME

65%

More revenue, fast.

Average client uplift in the first 3 months — not a year out, not a forecast.

COVERAGE

100%

Every call coached.

No sampling, no blind spots, no manager-bottlenecked QA.

REACH

160+

Countries served.

One stack, your VoIP or ours, local numbers wherever you sell.

TRUST

0

Surface for theft.

Swiss-engineered architecture. Data masked. GDPR & CCPA out of the box.

THREE CALL-CENTER CLIENTS

What clients say.

> Yzeecall took the complex tasks and made them effortless — we're saving time, money, and a lot of arguments.

BEN ATALLAH SKANDER
Call Center Client

> Reachability went from a problem to a strategy. Yzeecall is now the core of how we sell.

SARAH THOMPSON
Call Center Client

> The interface is intuitive and the support is sharp. Scheduling, in particular, has just stopped being a problem.

ANIS JABALLAH
Call Center Client

Appendix A · What changes between plans

Item	Pay As You Go	Professional	Enterprise
PLAN & BILLING			
Number of agents	**Unlimited**	**5+**	**50+**
Included credits (for minutes or AI tokens)	**10,000 once-off** per organisation	**2,000** per agent / month	**5,000** per agent / month
Discount on minutes & AI tokens	**0%**	**20%**	**30%**
Credit card payment	✓	✓	✓
Direct debit	—	✓	✓
SUPPORT			
Service hours	**8h daily**	**8h daily**	**24h daily**
Chat & email support	✓	✓	✓
Phone support	—	✓	✓
Dedicated account manager	—	—	✓
SLA	—	—	✓
Custom language setup	—	—	✓
ENTERPRISE ORGANISATION MANAGEMENT			
BYO SIP trunk · multi-tenant & multi-location · single tenant & location management · uniform KPIs · real-time benchmarking · skill- & ROI-based volume allocation	—	—	✓

Appendix B · Features included on every plan

LANGUAGES

6+ languages: EN, ES, FR, DE, PT, IT · UI and all texts in selected language · Language set per user

VOICE & VOIP

Call recording · Call transcription · Live call listening & whispering · Integrated portfolio of VoIP providers · Built-in fail-safety

INTELLIGENT CALL MANAGEMENT

Local phone numbers · Power dialing · Predictive dialing · Contact preview · Skill & performance based call allocation · Automated Smart Call Distribution · Anti-spam · Intelligent number switching · Automatic callback management · Voicemail detection · Automated call qualification

LEADS & CAMPAIGNS

Easy upload & inventory management · Lead preservation · Forecast management · Standard & custom campaign templates · One-click campaign duplication · Integrated translations

PRODUCTIVITY & ANALYTICS

Live agent performance tracking · Agent chat support · Automated ROI monitoring · ROI & team size optimisation · DWH & integrated analytics · Live view dashboards · Standard & custom reports · Free-text performance analysis

AI CONVERSATION INTELLIGENCE

100% call transcription · Call & speech analysis · Automatic call summaries · Call quality scores · Sentiment scores · Rule adherence reports · Talk/listen ratio · Training recommendations · Coaching tips · Smart notes

INTEGRATIONS & SECURITY

API & webhooks for CRM integration · Cloud-based security & backups · Systematic masking of personal data · GDPR & TCPA compliant

APPS & ACCESS

Bring your own device · Web app · Role & access management

— START FREE ON PAY AS YOU GO

Start closing more.

With the same team.

All features, zero installs, 10,000 free credits. Or talk to us about scaling outbound across your whole call center.



YOUR CONTACT

Jono Duguid

jono@yzeecall.com

